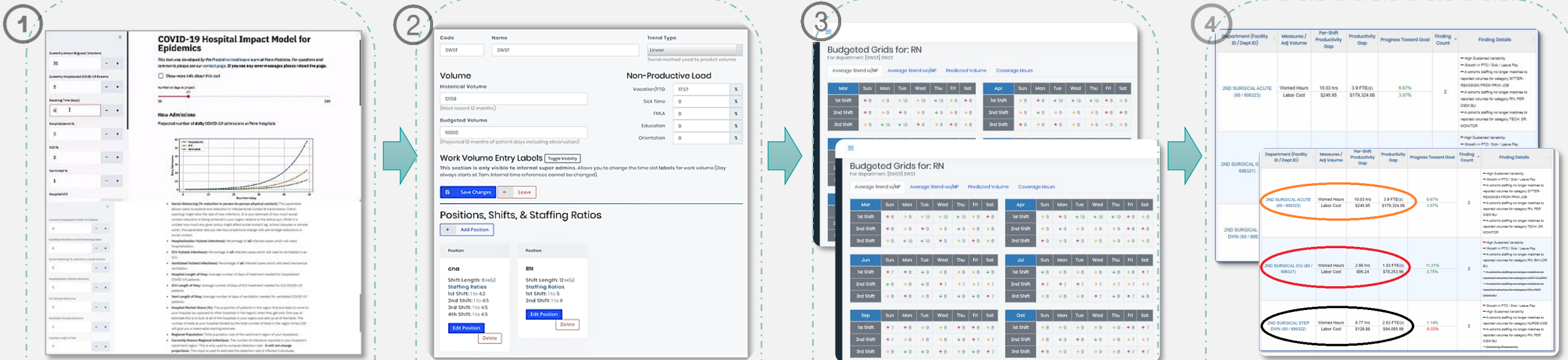


SOLVING COVID-19 OPERATIONAL ISSUES VIA RAPID SCENARIO PLANNING



1. Select Epidemiological Model To Predict Case Volume Over Time:

Examples Include:

- CHIME MODEL
- Local Market Predictions
- Surge vs. Steady Slow Incline
- CDC or DOH Predictions

2. Rapidly Test Variables Including Skill Mix, Ratios & Non-Productive Load:

In the Demand Matching Tool, change the variables for Call Outs (Non-Productive Load), Skill Mix and Staffing Ratios

3. Using Demand Matching Tool, Model Multiple Scenarios:

- Scenario 1: Extreme Impact
- Scenario 2: High Impact
- Scenario 3: Medium Impact
- Scenario 4: Low Impact

4. Using Workflow (Productivity) Tool, Identify Available Staffing Capacity:

- Examine Capacity in Multiple Areas
- By Department
 - By Job Category
 - By Skill Set

5

Craft 'Variable Workforce Strategies' For Each Scenario For More Rapid Response:
Opportunity for regional scenario planning, collaboration and sharing of best practices

Strategy 1

Strategy 2

Strategy 3

Strategy 4

Strategy 5